

57% of Businesses are Ready to Sustain Remote Work Indefinitely!

WHY?

Survey Participants

- 49%** have between 21 and 75 employees
- 34%** less than 20 employees
- 10%** have a workforce of between 76-150
- 7%** have a staff over 150

Temporary Fix or Sustainable Business Plan?

- 57%** are ready to sustain their remote workforce indefinitely
- 36%** feel they can only maintain a remote workforce for the short term, six months to a year
- 4%** are unable to continue with a remote workforce any longer than 6 months
- 3%** are concerned they will be unable to maintain their remote workforces for longer than a few months



If You're Happy and You Know It, Work Remote

- 21%** report morale is higher
- 21%** report morale has decreased
- 58%** state morale remains unchanged

Does Microsoft help employees stay productive?

88% of companies that use the full Microsoft suite said their employee productivity remained unchanged or say productivity increased.

Takeaway
The leader in software helps employees maintain or increase productivity.

Productive Teams

30% say they feel that their remote teams are evenly split between employees who have increased in productivity and those who have decreased

40% feel that their employees are just as productive now as when they were on-site

16% confess that their employee productivity seems to have decreased

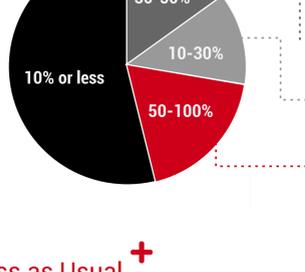
14% say that employee productivity has increased



54% Of employees are just as productive or more productive when working remotely!

REMOTE WORK TRENDS

Who is Working from Home?



- 54%** of businesses surveyed said their remote workforce is current **10% or less** of their employees
- 12%** of participants report between **30 to 50%** remote workers
- 15%** of businesses said they are between **10 to 30%** remote workers
- 19%** have between **50 to 100%** of their workforce Working remotely.

Business as Usual

When do businesses foresee a return to "Business as Usual"

- 44%** expect to return to the office within six months
- 33%** do not expect to return to the office. Of these, **59%** use the full Microsoft suite while **41%** only use Microsoft for email or other individual applications
- 19%** report that they are unsure when they will return to normal operations.
- 4%** expect that it will take up to a year to return to the office

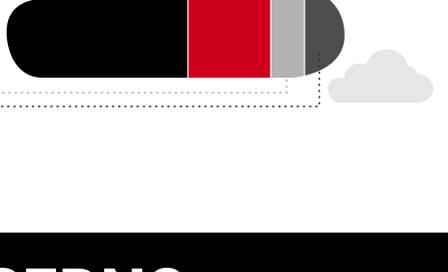


Interesting Fact

Of the companies that have over 50% of employees working remotely, 73% use the full Microsoft suite. 20% of these companies use some Microsoft applications, and 7% do not use any.

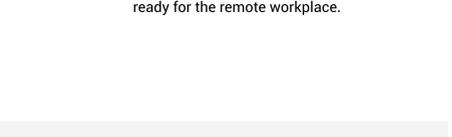
Living in the Cloud

- 57%** said their was no change to their organization's cloud services
- 24%** have shifted some services to the cloud while keeping other services on servers
- 8%** do not use cloud services at all
- 11%** have made a complete transition to cloud services



CONCERNS

Sudden Shift to Remote Work



36% of participants admit that they did not have the infrastructure in place to equip them for remote work. **64%**, however, stated that they were ready for the remote workplace.

Initial Lack of Planning Makes it Difficult to Sustain Remote Work

Top Reported Concerns with Remote Work

- Concerns with their IT budgets **26%**
- Concerns with Cybersecurity **22%**
- Concerns with network speed and reliability **19%**
- Concerned with permanent changes to transition some of their workforce to permanent remote work. **5%**

Confusion Abounds

- 47%** of businesses surveyed don't know all the applications employees are using
- 53%** of participants are aware of how many applications they use.

Takeaway
Not having a full inventory of applications used makes your cloud transition harder.

Personal Devices at Work? Big No No!

- 81%** are still relying on personal devices for work? A cybersecurity nightmare!
- 36%** of businesses have issued laptops, PCs, or Macs but employees are still using their own personal mobile devices
- 34%** of employees have been equipped with all the devices they need
- 21%** of businesses surveyed have equipped some employees with work-issued devices while allowing others to use their personal devices
- 9%** **The bad news?** 9% of employees are exclusively using their personal devices for work!

Cybersecurity Concerns

How concerned are you about the level of cybersecurity your organization has while your employees are working remotely?

- 72%** admit they are concerned. In fact, **14%** say they are very concerned.
- 27%** do not feel they have any security issues
- 1%** admit they do not understand their business' cybersecurity platform

TAKEAWAY
Using personal devices increase your cybersecurity vulnerability.

SOLUTIONS? TURN TO THE CLOUD

Microsoft, the leader in software helps employees maintain or increase productivity.



Tools for a Successful Transition

What tools are well-prepared businesses using?

- 59%** of people that felt they were well-prepared for the sudden shift to remote work use the full Microsoft suite
- 10%** that felt prepared for the shift currently only use Microsoft for email
- 29%** that felt prepared for the shift use multiple Microsoft applications but not the full suite
- 2%** that felt prepared for the sudden shift to remote work aren't using any Microsoft products at all

Takeaway
No big surprise: the more Microsoft products a business used, the more prepared they were for the remote workforce transition

Collaborative Infrastructure

Microsoft products in the workplace

- 54%** report using the full Microsoft Suite
- 31%** use Microsoft for certain applications such as Outlook, Word and Teams
- 10%** use Microsoft only for Outlook email
- 5%** do not use Microsoft products (Down from 16% when surveyed in Q4 of 2020)

WHAT CAN A MODERN WORK PLACE LOOK LIKE FOR YOUR BUSINESS?

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